



KEERAN

NETWORKS

7 Reasons to Choose Keeran Networks as Your Guides

We focus on long term relationships

Choosing someone to manage your technology is a time intensive process, and rarely a fun one. Every time you need to make a change of provider it disrupts you and your business while things settle into a new routine and your staff learn new procedures. We focus on retaining businesses, which is why **our average account age is 7 years**. That means we can provide better service as we learn all the intricacies of your network, and you can focus your energies where they're needed, not on searching for technicians.

We will never hand you a surprise on your invoice

Our clients pay a flat rate for all their support, from remote, to on-site, to after hours. We believe in the client experience above all else, and that means getting the job done right, regardless of method.

We are your business partners, not just your technicians

Our partners understand that the challenges of running a business don't begin or end with infrastructure. That is why they take the time to meet with each of our clients on a quarterly basis to make sure we are aligned with your business goals.

We work to make sure interruptions don't happen in the first place

Even better than responding quickly to a ticket is preventing it from ever existing. It's why we dedicate members of our team to analyzing recurring issues, aligning clients to best practices, and proactively monitoring the licenses and devices in your environment. This focus allows us to work quarter by quarter towards reducing the number of times you will ever need to contact us. The fewer fires to put out, the more effort we can put into realizing the full potential of your IT.

We put strategy first

No other company will spend as much time up front to make sure you are pointed in the right direction. You won't just get quotes for hourly rates and diagnosis over the phone, you'll have a professional team ready to assess your environment and map out the best route forward.

We want you to WANT us

Nobody should feel STUCK with their IT provider. We want to build a relationship with your business, not lock you down based on a punitive contract or fear of being locked out of your own network. We have no long-term contracts to sign and rigorous documentation means you'll always retain the keys to the castle.

We are your one hand to shake or one throat to choke – The responsibility for your network begins and ends with us. Don't spend a minute flipping through the list of support numbers for the myriad brands and vendors that comprise your network. **Contact Keeran and get back to your day.**

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